

Computer Access Points for UCSF Fresno Students

Access Point / Resource	Code Needed?	How to Get Code	Who to Call for Help	Notes
UCSF Fresno Center Building (Located in downtown Fresno)	Yes	Will be assigned to student and listed on "Medical Student Assigned Item Sheet," distributed during orientation. Students will also be asked to sign off on the UCSF Fresno internet usage policy.	Nick Rubalcaba (559) 499-6664 nick.rubalcaba@ucsf.edu Harpreet Bains (559) 499-6663 harpreet.bains@ucsf.edu	Information Technology Services (ITS) located on 3 rd floor of UCSF Fresno Center, Room #317. Students may use computers in medical student resource center or library, 24 hours/day, 7 days/week with your ID badge.
Community Hospital Systems -Community Regional Medical Center (CRMC) -Clovis Community Hospital	Yes	Codes given to student on 'Medical Student Assigned Item Sheet' at general orientation. The following codes are assigned: <ol style="list-style-type: none"> a. Internet and Community computer access network b. Epic <li style="background-color: yellow;">c. Synapse – image viewer* d. Electronic Medical Records (EMR)** e. Dictation services 	CMC Customer Support: (559) 459-6560 CPN ONLY: QS System Office (559) 459-2034 After hours/weekends (559) 283-0573 If no one else is available (559) 579-9642	*Synapse: Use CMC login. Students must place cmc\username and their password. Call PACS hotline at 459-7227 if having login problems. **EMR: Completion of medical records is part of the professional responsibility of a physician, medical students included. It is your responsibility to complete all your medical records prior to the end of your rotation.
Family Healthcare Network Outpatient Clinics (on CMC/UCSF Fresno campus)	Yes	--FHCN provides the network account on your first day. --Use same CMC epic codes to access FHCN template when at clinic.	FHCN I.S. Department (559) 793-3577 or internal extension 3577	Must be onboarded before rotation. Serina Torres, HR Generalist Setorres@fhcn.org Family HealthCare Network (559) 737-4736.
Veteran's Administration	Yes	For all rotations at the VA, UME office will email or mail VA forms to student. Student must send completed forms back to the appropriate site scheduler at the VA by requested date.	Admin Office (559) 225-6100 X5657 VA Security (559) 225-6100 X6982	Computers located in VA main building and in VA medical library with direct access to the internet and UCSF library. Although library closes to public at 4:30, you may call VA security, who will grant you entrance with your UCSF Fresno ID, 24 hours/day, 7 days/week.
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Student Housing / Wireless Access	Wi-Fi Password Yes	-Modem code posted in apartments with Wi-Fi codes	Harpreet Bains, IT Dept harpreet.bains@ucsf.edu (559) 499-6663 Nick Rubalcaba (559) 499-6664 nick.rubalcaba@ucsf.edu	Routers are in most of the apartments. Please do not rest the routers. If you have any issues with the internets at the student apartments, please contact the UCSF IT department or Pha Mouavangsou Pha.Mouavangsou@ucsf.edu

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ITSA Email with a Web Browser <i>For UCSF Students Only</i>	Yes	Using your UCSF account name and password, to access webmail, go to https://wmail@ucsf.edu	Nick Rubalcaba (559) 499-6664 nick.rubalcaba@ucsf.edu Harpreet Bains (559) 499-6663 harpreet.bains@ucsf.edu	Access Webmail at https://wmail@ucsf.edu UCSF Webmail allows all basic capabilities of the UCSF mail system. You may access 10 extra megabytes of mail, doubling your available storage, just by saving mail in folders you create through UCSF Webmail.
Up-to-Date.com, VPN and other Educational Tools				
Up-to-Date.com	No	Is available for use at all hospital-related facilities: CHCC, CMC and UCSF Fresno Center.		Up to Date is not available at student housing. It is available if you access UCSF VPN services.
VPN https://VPN.ucsf.edu ; <i>For UCSF students only</i> Visiting students can access UCSF digital library from computers in UCSF Fresno Center or hospitals.	Yes	A listing of UCSF Fresno internet services is found here* (see 'Notes' column at right).		* Cochrane Library , UCSF Digital Library , Harrison's Online , JAMA , MD Consult , New England Journal of Medicine , PsyncINFO , PubMed@UCSF , STAT!Ref , and UCSF Fresno Connections